

EDUCATION

NATIONAL UNIVERSITY OF SINGAPORE <i>Doctor of Philosophy, Management and Organization, expected completion 2026</i> <i>Master of Business Administration</i> <i>Operational Risk Management (Intermediate), (IBF Level 1)</i>	Singapore Aug 2020 - Present Aug 2017- Jun 2020 July 2017-Sept 2017
INTERNATIONAL COMPLIANCE TRAINING ACADEMY <i>Diploma in Anti-Money Laundering (IBF Level 2)</i> <ul style="list-style-type: none">Grade Obtained: DistinctionAchieved "Best Individual AML/CFT Result" award <i>Advanced Certificate in Governance, Risk and Compliance (IBF Level 1)</i> <ul style="list-style-type: none">Grade Obtained: Distinction	Singapore Apr 2016 - Jul 2017 Nov 2015-Mar 2016
NATIONAL UNIVERSITY OF SINGAPORE <i>Bachelor of Social Science, Hons (Economics)</i> <ul style="list-style-type: none">Relevant coursework: Macroeconomics, International Economics, Econometrics, Microeconomics,	Singapore Aug 2007-Aug 2011

EXPERIENCE

OVERSEA-CHINESE BANKING CORPORATION <i>Assistant Vice President, Head (Corporate Banking Compliance, Projects & Systems)</i> <ul style="list-style-type: none">Led a team in charge of running projects, supporting new initiatives, reviewing and streamlining existing processesProject lead for multiple cross department/jurisdiction initiatives such as Project OneCDD (Hubbing of CDD processes to Singapore), and CDD Green Lane with OCBC Wing HangProject lead for multiple RPA Bots such as SIBS Screenshot, E2E Periodic Review & Onboarding Bot, FATCA/CRS botKey member for multiple initiatives such as Account Opening Transformation taskforce, Project Trust (Data Protection Trust Mark certification project)	Singapore Sep 2020 – Present
<i>Assistant Vice President, Team Lead (Account Services, Corporate Account Documentation)</i> <ul style="list-style-type: none">Led 2 teams supporting account opening & maintenance of Corporate Banking retail & Treasury accounts, functional lead on Overseas team supporting Consumer accounts, Anti-Money Laundering On-boarding checksTrainer to Business Partners on Corporate DocumentationProject Lead for Project Mango, coordinating various stake holders to Operationalize set up of OCBC Yangon Branch and Yangon Centralization, hubbing of Operations support to Overseas HubWinner of CEO Quality Award – Project Virtual Acquisition (Simplification of Corporate Onboarding)Represented in multiple cross divisional projects such as Project BOB (Premier Private Client onboarding), Project SDB (Digitization and support of Safe Deposit Box accounts), Project O2 (Streamlining onboarding of Treasury and Financial Institution customers), Project OneSIBS (Overhauling & upgrading of Core Banking system)Key member of Management Operating System Committee to streamline day to day operational issuesMember of Algorithm Processing Taskforce to use RPA, Machine Learning to automate day to day processesIn charge of recruitment and integration of new hires	Oct 2016 – Jul 2019
<i>Manager, Team Lead (Account Services, Signature Scanning Unit (Maintenance))</i> <ul style="list-style-type: none">Led a team supporting maintenance of Corporate Banking retail & Treasury accounts,Key liaison to Corporate Banking unit as a Corporate Documentation, AML Screening specialistException handling for various customer issues	Feb 2014 – Oct 2016
<i>Assistant Manager, Team Member (Account Services, Signature Scanning Unit (Corporate New))</i> <ul style="list-style-type: none">Supporting Account Opening of Corporate AccountsCorporate Documentation & Systems specialist for Signature Verification SystemPart of the Organizing committee of the 2013 Group Operations & Technology Dinner & Dance, as well as the Social & Recreation ClubWorkforce Development Agency ACTA: CU3B (Design and develop an OJT Program) & WTP: CW2 (Conduct a Competency- based Assessment) & WTP: CW1B (Conduct On-the-Job training) certified in the department, who successfully completed a training Blueprint and coached staff in its usage	Jul 2012 – Feb 2014
<i>Associate, Fresh Talent Program</i> <ul style="list-style-type: none">Rotated to Account Services, Treasury Operations as well as Risk & Prevention and was exposed to a wide range of processing roles as well as projects based roles targeted at improving Departmental functions	Jul 2011 – Jul 2012

SKILLS AND ACTIVITIES

- Experienced in Management, Project Management, as well as UAT/Systems testing & Operations Risk evaluation
- Highly proficient in English and Mandarin