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## **EDUCATION**

**PhD in Management** 2019 – Present

Department of Management and Organisation, National University of Singapore  
Business School, Singapore

- Subject Pool Coordinator (Jan 2020 to present)

**Masters of Science in Communication Management (MCM)** 2014-2015

Singapore Management University (SMU), Singapore

- John E. Anderson Graduate School of Management, University of California, Los Angeles (UCLA), United States of America (Student Exchange Programme, 2014)
- Faculty of Communication Sciences, Università della Svizzera italiana, Lugano, Switzerland (Student Exchange Programme, 2014)

**Bachelor Degree in Business (Marketing), Minor in Psychology** 2006-2009

Nanyang Business School, Nanyang Technological University (NTU), Singapore

## **RESEARCH INTEREST**

Workplace learning and development, Emotions, Workplace Process improvement

## **PROFESSIONAL EXPERIENCE**

**Research Manager**, Development Office, National University of Singapore 2017 – 2019

**Communications Executive**, Department of Communications, Singapore Polytechnic 2015 - 2017

**Part-Time Tour Guide**, Japanese School Brother and Sister Program 2014 - 2015

**Senior Constituency Manager (PAL Rank: 5B)**, Tanjong Pagar GRC and Radin Mas SMC, People's Association 2013-2014

**Deputy Constituency Director (PAL Rank: 5B)**, Buona Vista Constituency Office, People's Association 2012-2013

**Constituency Manager (PAL RANK: 6B)**, Buona Vista Constituency Office, People's Association 2010-2012

**Project Officer and Research Associate (1-year contract)**, NTU Information Management Research Centre, Nanyang Technological University 2009-2010

**Marketing and Telesales Executive (Internship)**, Premiere Global Services 2008

### **AWARDS AND HONOR**

NUS Research Scholarship

2019

Edusave Scholarship Award

2002

### **COMPUTER AND LANGUAGE SKILLS**

- Database: Blackbaud CRM (BBCRM)
- Research/Statistic: SPSS, SIS Sentiment Analysis Tool, Wordle (Word Cloud)
- Other software: Microsoft Word, Powerpoint, Excel, Adobe Photoshop (basic)
- Language: English (fluent), Mandarin (fluent), Japanese (Japanese Language Proficiency Test N3 Certificate)