Culture and Governance in an Era of Turbulent Change

Turbulent change is the new normal of the 21st century. The once isolated markets are interdependent today. Technology and innovation produce fundamental shifts, and new organisations are rising against established industry leaders.

Leadership in the new normal is a challenging problem in building an agile and productive organisational culture sustained by effective corporate governance.

This conference examines the building of organisational culture and governance fit for the new normal. Speakers include Mr. Kazuhiko Toyama (Managing Partner, Industrial Growth Platform Inc), Mr. Ong Boon Hwee (CEO, Stewardship Asia Centre) and prominent overseas business leaders.

The conference is jointly organised by the Centre for Business of Culture (BoC), Nanyang Business School (Nanyang Technological University) and Centre for Governance, Institutions and Organisations (CGIO), NUS Business School (National University of Singapore).

For more information, please visit the conference site, email us at boc@ntu.edu.sg (NTU) or cgio@nus.edu.sg (NUS). Alternatively, please call +65 6904 2063 (NTU) or +65 6601 2027 (NUS).
# Programme

**Agenda:** Building organisational culture and governance fit for the new normal

**Date:** 11 July 2018

**Venue:** Carlton Hotel, Empress Ballroom 5, Level 2; 76 Bras Basah Road, Singapore 189558

**Dress Code:** Smart formal/Business casual

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<th>Time Code</th>
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<td>0900-0930hrs</td>
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| 0930-0945hrs | Welcome by Professor Viswanathan, Director, Centre for Business of Culture  
Opening Address by Professor Robert Kennedy, Dean, Nanyang Business School |
| 0945-1030hrs | Corporate Culture and Governance of Japanese Companies  
– Kazuhiko Toyama, Managing Partner, Industrial Growth Platform Inc. |
| 1030-1045hrs | Morning Break |
| 1045-1130hrs | Governance and High Performance Culture in Financial Services  
– Arundhati Bhattacharya, former Chairman, State Bank of India |
| 1130-1215hrs | Governing and High Performance Culture in Energy Services  
– Dr Arup Roy Choudhury, former Chairman and MD, NTPC Limited |
| 1215-1330hrs | Lunch and networking |
| 1330-1415hrs | Corporate Culture and Governance: The Role of Leadership  
– Philip Forrest, Council Member, Singapore Institute of Directors |
| 1415-1500hrs | Corporate Culture and Governance: The Role of Stewardship  
– Ong Boon Hwee, CEO, Stewardship Asia Centre |
| 1500-1515hrs | Afternoon Break |
| 1515-1615hrs | Panel Discussion  
**Cultural Norms and Governance Code in Explaining Organisational Performance**  
Moderator: Professor Lawrence Loh, Director, CGIO, NUS Business School  
Discussants: Arundhati Bhattacharya, Dr Arup Roy Choudhury, Philip Forrest, Ong Boon Hwee |
| 1615-1630hrs | Closing Remarks by Professor K Ravi Kumar, Professor Emeritus, University of Southern California |